

Sitemanager Navigation

Admin Only

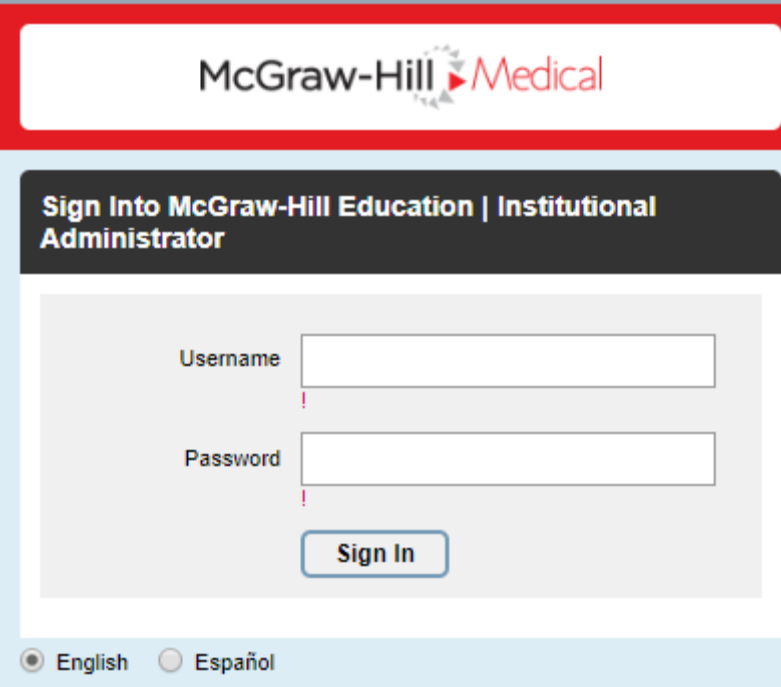
English Version

Logging into Sitemanager

Go to: <https://sitemaster.mhmedical.com/admin/login.aspx>

Enter the admin username and password that McGraw Hill provided you and click
Sign In

*If you don't know your username or password, please email customersuccess@mheducation.com.



The screenshot shows the login interface for McGraw-Hill Medical. At the top, the McGraw-Hill Medical logo is displayed within a red-bordered box. Below this, a black header bar contains the text "Sign Into McGraw-Hill Education | Institutional Administrator". The main login area is a light gray box containing two input fields: "Username" and "Password", each with a red exclamation mark icon below it. A "Sign In" button is positioned below the password field. At the bottom of the form, there are two radio buttons for language selection: "English" (selected) and "Español".

Homepage View (top)

The top navigation bar lists all areas where you can edit information or export data

The screenshot displays the top navigation bar of the McGraw-Hill Professional Demo homepage. The bar is red and contains the McGraw-Hill Medical logo, the text "McGraw Hill" and "McGraw-Hill Professional Demo", a "Logout" button, the user name "John Doe", the date and time "April 8, 2025 - 12:03 PM EDT", and language selection options for English, Español, Português, and Italiano. Below the navigation bar is a secondary navigation bar with tabs for "Institutional Summary", "Access Options", "Activity Reports", "KBART", "COUNTER R5 Reports", and "COUNTER R5.1 Reports". The main content area is titled "Institutional Summary for McGraw-Hill Professional Demo" and is divided into two columns. The left column contains "Account Info" with "General Information" and "Administrative Contact" sections. The right column contains "Need Help?" and "COUNTER Reports" sections. The McGraw-Hill Medical logo is also present at the bottom of the account info section.

McGraw-Hill Medical | McGraw Hill | McGraw-Hill Professional Demo | Logout | John Doe | April 8, 2025 - 12:03 PM EDT | English | Español | Português | Italiano

Institutional Summary | Access Options | Activity Reports | KBART | COUNTER R5 Reports | COUNTER R5.1 Reports

Institutional Summary for McGraw-Hill Professional Demo

Account Info

General Information:

Institution Name:	McGraw-Hill Professional Demo
Street Address:	2 Penn Plaza
Address (cont'd):	23rd Floor
City:	New York
Country:	United States
State:	New York
Region:	
ZIP/Postal Code:	10121
Vendor ID:	19471

[Edit](#)

Administrative Contact:

First Name:	John
Last Name:	Doe
Email:	MGHProfessionalDemo@MGH.com
Username:	AccessDemo_admin

Institutional Logo:

McGraw-Hill Medical

[Edit](#) ✖

Need Help?

This dashboard allows you to view your account and access information, and generate reports for your institution. If you are a consortium leader, you may also view the dashboard(s) for member institutions. Please see the Institutional Administrator User Guide (at the bottom of this page) for more information.

COUNTER Reports

COUNTER 5.1 will be released in January 2025, and publishers will be able to process COUNTER 5.1 reports starting then. SiteManager will maintain COUNTER 5.0 reports in parallel with 5.1 for three months after we start processing 5.1. We will cease capturing usage for COUNTER 5.0 after the March 2025 reports are available.

All COUNTER 5.0 reports will be available until March 30, 2025. Usage data for 2025 and forward is only available via COUNTER 5.1 reporting.

In conjunction with this release, we will no longer support COUNTER 4 as of January



Homepage View (bottom)

so we are not including that metric in in our COUNTER Reports or Other Reports.

Consortia Information

MASTER STATUS:
This institution is not a Consortium Master.

MEMBERSHIP STATUS:
This institution is not a member of any Consortium.

Access Options

Username:
Referring URL: None
IP Address: None
Shibboleth Entity ID: None
OpenURL: None
[Manage Access Options](#)

Your Access Options will be listed here. Click *Manage Access Options* to make changes

Institutional Links

<http://www.accessusercenter.com/>

Current Subscriptions

- [Subscriptions Data Report \(Excel\)](#)
- Subscription to AccessMedicina expires on Thursday, September 23, 2021.
- Subscription to AccessAnesthesiology expires on Thursday, April 1, 2021.
- Subscription to AccessEmergency Medicine expires on Thursday, April 1, 2021.
- Subscription to AccessPharmacy expires on Thursday, April 1, 2021.
- Subscription to AccessPhysiotherapy expires on Thursday, April 1, 2021.
- Subscription to AccessSurgery expires on Thursday, April 1, 2021.
- Subscription to HarrisonMedicina expires on Thursday, April 1, 2021.
- Subscription to Harrison's Online expires on Thursday, April 1, 2021.
- Subscription to AccessMedicine expires on Thursday, April 1, 2021.
- Subscription to JAMAevidence expires on Thursday, March 25, 2021.
- Subscription to OMMBID expires on Thursday, March 25, 2021.

Your subscriptions and expiry dates will be listed here. Please contact your McGraw Hill representative if you believe there is an incorrect date

Full Sitemanager User Guide

Subscriptions:

Subscription ID	Product	Start	Expire	Grace Period Expires	Internal Order ID	External Order ID	Subscription Type
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Your IP Address is



Access Options

Institutional Admins can edit the following information:

- Shared Username/Password
- Shibboleth Information

If you would like to edit your IP addresses, please email customersuccess@mheducation.com



A screenshot of the McGraw-Hill Professional Demo web interface. The top navigation bar is red and contains the McGraw-Hill Medical logo, the text "McGraw Hill" and "McGraw-Hill Professional Demo", a "Logout" button, the user name "John Doe", the date and time "April 8, 2025 - 12:03 PM EDT", and language selection buttons for English, Español, Português, and Italiano. Below the navigation bar is a grey menu with tabs for "Institutional Summary", "Access Options" (highlighted with a yellow box), "Activity Reports", "KBART", "COUNTER R5 Reports", and "COUNTER R5.1 Reports". The main content area is titled "Access Options for McGraw-Hill Professional Demo" and contains several sections: "Shared Username/Password:" with two rows of entries (AccessDemo2025 and AlbertinaTempAccess) each having "Edit Username" and "Edit Password" buttons and a red "X" icon; "Referring URL(s) for this institution:"; "IP Address(es) specified for this account:" with a "Download Current IP File" button; and "Shibboleth Information:" with fields for "Shibboleth Entity ID:", "Federation:", "eduPersonScopedAffiliation:", and "eduPersonAffiliation:", and an "Edit" button with a red "X" icon. On the right side, there are two informational panels: "Need Help?" and "COUNTER Reports". The "COUNTER Reports" panel contains text about the release of COUNTER 5.1 reports in January 2025 and the availability of COUNTER 5.0 reports until March 30, 2025.

COUNTER 5 Reports

COUNTER 5 replaces COUNTER 4, which was sunset at the close of 2020. SiteManager has ceased capturing usage for COUNTER 4. All historical COUNTER 4 reports will be available until Jan. 1, 2026.

Usage data for 2021 and forward will only be available via COUNTER 5 reporting.

Reports in COUNTER 5 maintain two rolling years of historical data.

Click [here](#) to view the COUNTER 5 User Guide

Please note that the platform does not contain journals, so journal reports will not contain data.

Definitions of the six relevant COUNTER 5 reports can be found on the next slide.

McGraw-Hill Medical | McGraw Hill | McGraw-Hill Professional Demo | Logout | John Doe | April 8, 2025 - 12:03 PM EDT | English | Español | Português | Italiano

Institutional Summary | Access Options | Activity Reports | KBART | **COUNTER R5 Reports** | COUNTER R5.1 Reports

COUNTER Reports for McGraw-Hill Professional Demo

COUNTER Release 5 Reports

Select a date range

From : february-2025 | To : february-2025

Show report fields and filters

COUNTER Report data is updated with prior month's data by the 10th business day each month. Please note that while data may be visible in the date range drop down menus prior to the 10th business day of the month, files should not be considered complete until the 10th business day of the month.

Need Help?

This dashboard allows you to view your account and access information, and generate reports for your institution. If you are a consortium leader, you may also view the dashboard(s) for member institutions. Please see the Institutional Administrator User Guide (at the bottom of this page) for more information.

COUNTER Reports

COUNTER 5.1 will be released in January 2025, and publishers will be able to process COUNTER 5.1 reports starting then. SiteManager will maintain COUNTER 5.0 reports in parallel with 5.1 for three months after we start processing 5.1. We will cease capturing usage for COUNTER 5.0 after the March 2025 reports are available.

All COUNTER reports until March 2025 and forward will be processed via COUNTER 5.1 reporting.

In conjunction with the long-term support of COUNTER 5.0, we will continue to provide COUNTER 5.0 reports until March 2025. These reports will be available until March 2025.

february 2025 - february 2025 (Current Year-to-Date)

COUNTER 5 Reports

The COUNTER 5 Reports display usage for a single institution. If a consortium leader pulls these reports, they will only see the usage of the leader institution.

IR Item Master Report

A granular, customizable report showing activity at the level of the item (article, chapter, media object, etc.) that allows the user to apply filters and select other configuration options.

Download CSV | Download TSV | Show SUSHI Link

Standard Reports >

IR A1 Journal Article Requests

Use these download options to export the data

COUNTER R5 Report Definitions

TR Title Master Report: Provides comprehensive information about activity at the "Title" level and includes all metrics and attributes relevant to any of the "Title Standard Views." This is a flexible report that allows the user to customize columns, attributes and filters as desired.

TR_B1 Book Requests (Excluding "OA_Gold"): Reports on full text activity for non-Gold "Open Access" books as "Total_Item_Requests" and "Unique_Title_Requests". The "Unique_Title_Requests" provides comparable usage across book platforms. The "Total_Item_Requests" shows overall activity; however, numbers between sites will vary significantly based on how the content is delivered (e.g. delivered as a complete book or by chapter).

TR_B2 Book Access Denied: Reports on "Access Denied" activity for books where users were denied access because simultaneous-use licenses were exceeded or their institution did not have a license for the book

TR_B3 Book Usage by Access Type: Reports on book usage showing all applicable metric types broken down by "Access_Type"

PR Platform Master Report: A customizable report that summarizes activity across a provider's platforms and allows the user to apply filters and select other configuration options.

PR_P1 Platform Usage: A standard view of the Platform Master Report offering platform-level usage summarized by metric type.

IR_M1 Multimedia Item Requests: A pre-set Standard View of IR showing total item requests for multimedia items



COUNTER R5.1 Reports

R5.1 is the latest update to COUNTER for tracking and reporting usage (January 2025 release). Users will be able to pull COUNTER R5 usage ranging from January 2022 to March 2025.

Click [here](#) to view more information on the Usage Guide.

Please see below a list of the COUNTER5.1 reports and their definitions

McGraw-Hill Medical | McGraw Hill | McGraw-Hill Professional Demo | Logout | John Doe | April 8, 2025 - 12:03 PM EDT | English | Español | Português | Italiano

Institutional Summary | Access Options | Activity Reports | KBART | COUNTER R5 Reports | **COUNTER R5.1 Reports**

COUNTER Reports for

COUNTER Release 5.1 Reports

Select a date range

From : february-2025 | To : february-2025

Show report fields and filters

COUNTER Report data is updated with prior month's data by the 10th business day each month. Please note that while data may be visible in the date range drop down menus prior to the 10th business day of the month, files should not be considered complete until the 10th business day of the month.

february 2025 - february 2025 (Current Year-to-Date)

COUNTER 5.1 Reports

The COUNTER 5.1 Reports display usage for a single institution. If a consortium leader pulls these reports, they will only see the usage of the leader institution.

IR Item Report

A granular, customizable report showing activity at the level of the item (article, chapter, media object, etc.) that allows the user to apply filters and select other configuration options.

Download CSV | Download TSV | Show SUSHI Link

Need Help?

This dashboard allows you to view your account and access information, and generate reports for your institution. If you are a consortium leader, you may also view the dashboard(s) for member institutions. Please see the Institutional Administrator User Guide (at the bottom of this page) for more information.

COUNTER Reports

COUNTER 5.1 will be released in January 2025, and publishers will be able to process COUNTER 5.1 reports starting then. SiteManager will maintain COUNTER 5.0 reports in parallel with 5.1 for three months after we start processing 5.1 data. We will stop capturing usage for 5.0 reports on March 2025.

All COUNTER reports until March 2025 and forward will be 5.1 reporting.

In a next step, we will update the dashboard to support 5.1 reporting.

Use these options to export the data



COUNTER R5.1 Report Definitions

IR Item Report

A granular, customizable report showing activity at the level of the item (article, chapter, media object, etc.) that allows the user to apply filters and select other configuration options.

IR_M1 Multimedia Item Requests

Reports on multimedia requests at the item level.

PR Platform Report

A customizable report summarizing activity across a content provider's platforms that allows the user to apply filters and select other configuration options.

PR_P1 Platform Usage

Platform-level usage summarized by Metric_Type.

TR Title Report

A customizable report detailing activity at the title level (journal, book, etc.) that allows the user to apply filters and select other configuration options.



COUNTER R5.1 Report Definitions (Continued)

TR_B1 Book Requests (Controlled)

Reports on full-text activity for books (Data_Types Book and Reference_Work), excluding Open and Free_To_Read content, as Total_Item_Requests and Unique_Title_Requests. The Unique_Title_Requests provides comparable usage across book platforms. The Total_Item_Requests shows overall activity; however, numbers between sites will vary significantly based on how the content is delivered (e.g. delivered as a complete book or by chapter).

TR_B2 Book Access Denied

Reports on Access Denied activity for books (Data_Types Book and Reference_Work) where users were denied access because simultaneous-use licenses were exceeded or their institution did not have a license for the book.

TR_B3 Book Usage by Access Type

Reports on book usage (Data_Types Book and Reference_Work) showing all applicable Metric_Types broken down by Access_Type.

Click [here](#) to view more information on the Usage Guide

Activity Reports

McGraw Hill provides proprietary reports that capture data beyond COUNTER reporting.

You can filter usage by site using the Activity Reports. This filtering option is not available in COUNTER reports.

Institutional Product Activity: Detailed listing of usage by product and resource. Note: If a message appears containing, "Excel cannot open the file", there was no activity for the time periods selected.

Master Consortia Product Activity: Detailed listing of usage by all members of the master consortia by product and resource. Note: If a message appears containing, "Excel cannot open the file," there was no activity for the time periods selected.

Institutional Product Activity - Daily: Detailed listing of usage by product and resource updated daily. NOTE: If message appears containing, "Excel cannot open the file," there was no activity for the time periods selected.

The screenshot shows the McGraw-Hill Professional Demo interface. At the top, there is a red header with the McGraw-Hill Medical logo, the text 'McGraw Hill' and 'McGraw-Hill Professional Demo', and a 'Logout' button. The user 'John Doe' is logged in, and the date is 'April 8, 2025 - 12:03 PM EDT'. Language options for English, Español, Português, and Italiano are visible. The main navigation bar includes 'Institutional Summary', 'Access Options', 'Activity Reports' (highlighted in yellow), 'KBART', 'COUNTER R5 Reports', and 'COUNTER R5.1 Reports'. The page title is 'Activity Reports for McGraw-Hill Professional Demo'. The 'Activity Reports' section contains a form with 'Select a Site' (set to 'All Sites') and 'Select a date range' (From: 'january-2020', To: 'march-2025'). A text box explains that 'Other Reports data is updated with prior month's data by the 10th business day each month' and provides instructions for using Excel 2013. Below the form, a blue bar indicates the selected date range: 'january 2020 - march 2025 (Current Year-to-Date) All Sites'. Two download links for 'Institutional Product Activity' are shown, each with a 'Download XLSX' button. A 'Need Help?' section on the right provides information about account access and COUNTER reports. A 'COUNTER Reports' section on the right contains a notice about the release of COUNTER 5.1 and the end of support for COUNTER 4.

"Excel cannot open the

