



McGraw Hill Digital Resources for Graduate Medical Education (GME) Leadership

Topic	Resource	Digital Site
Resources and Tools to Assist with Quality Improvement/ Translational Research	Performance Improvement for Healthcare: Leading Change with Lean, Six Sigma, and Constraints Management	AccessMedicine
	Lean Six Sigma for Hospitals: Improving Patient Safety, Patient Flow and the Bottom Line, 2e	AccessMedicine
	Measuring ROI in Healthcare: Tools and Techniques to Measure the Impact and ROI in Healthcare Improvement Projects and Programs	AccessMedicine
	High Performance Healthcare: Using the Power of Relationships to Achieve Quality, Efficiency and Resilience	AccessMedicine
	Understanding Patient Safety, 3e	AccessMedicine
	Pediatric Patient Safety and Quality Improvement	AccessPediatrics
	Podcast Discussions: Users' Guides to the Medical Literature: A Manual for Evidence-Based Clinical Practice	JAMAevidence



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	Book: Users' Guides to the Medical Literature: A Manual for Evidence-Based Clinical Practice, 3rd ed	JAMAevidence
	Teaching Tools: Users' Guides to the Medical Literature: A Manual for Evidence-Based Clinical Practice, 3rd ed Lecture Slide Decks	JAMAevidence
	Clinical Calculators	JAMAevidence
	Critical Appraisal and Information Cycle Worksheets	JAMAevidence
Leadership	Manual of Healthcare Leadership for Physician and Administrative Leaders	AccessMedicine
Professionalism	Understanding Medical Professionalism	AccessMedicine
Teamwork	Understanding Teamwork in Healthcare	AccessMedicine



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Conflict Resolution	The Exchange Strategy for Managing Conflict in Health Care: How to Defuse Emotions and Create Solutions When the Stakes Are High	AccessMedicine
Communication	Communication the Cleveland Clinic Way: How to Drive a Relationship-Centered Strategy for Superior Patient Experience	AccessMedicine
Value-Based Healthcare	Understanding Value-Based Healthcare	AccessMedicine
Healthcare Information Technology Security	Healthcare Information Security and Privacy	AccessMedicine
	It's About Patient Care: Transforming Healthcare Information Technology the Cleveland Clinic Way	AccessMedicine
Health Policy	Understanding Health Policy: A Clinical Approach, 7e	AccessMedicine
Ethics	Clinical Ethics	AccessMedicine
Global Health	Understanding Global Health, second edition	AccessMedicine



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Underserved Patient Populations	<u>Medical Management of Vulnerable and Underserved Patients: Principles, Practice, and Populations, 2e</u>	AccessMedicine
Customer Service Experience	<u>Prescription for Excellence: Leadership Lessons for Creating a World-Class Customer Experience from UCLA Health System</u>	AccessMedicine
	<u>Service Fanatics: How to Build Superior Patient Experience the Cleveland Clinic Way</u>	AccessMedicine
	<u>Management Lessons from Mayo Clinic: Inside One of the World's Most Admired Service Organizations</u>	AccessMedicine